



Course code	Knowledge Base
Title of course	Knowledge Base
Course lead contact	Ms Susan Ashworth (susan.ashworth@glasgow.ac.uk)
No of credits	N/A
Level of course (UG/PG) & year	All levels
No. of students	Available to all University of Glasgow students and staff.
Platforms used	EdShare (learning object repository software)
Multimedia content	 Text Video – short clips e.g. YouTube Video – Camtasia screen recordings or mini-lectures SCORM packages e.g. Storyline Articulate

Describe your blended learning approach Why was this blended approach taken? i.e. what issue was it trying to solve?	 Practical, task-based learning objects using the most appropriate format for the content. A mixture of generic skills and course specific skills. Learning objects can be incorporated into courses intact or tailored to suit. To offer the right information to students at the right time (at point of need) regardless of physical location. The Knowledge Base will offer a central source of information about using the Library and its resources that will complement training sessions delivered physically, and will give all students access to the skills they need to complete assignments, projects and dissertations successfully. In some cases it will replace multiple physical sessions, freeing up teaching spaces and therefore allowing staff to use time more effectively. It will enable Library staff to offer better support to students who are not based on campus.
What advice would you give to other teachers taking this approach for the first time?	 To be realistic about the amount of content that can be produced when this is being done on top of existing workloads. To work closely with academic staff in developing material.
What student support needs should be taken into account? i.e. how did you support their transition into this way of learning?	 Students have indicated that in many cases they prefer to access this type of information online at the point of need. It's important for the Knowledge Base to be promoted effectively and for material to be included at the relevant points in academic courses.
What are the lessons for the institution and the sector from this work?	 In order for online courses to be delivered in an effective, engaging and timely manner the University should consider employing additional learning technologists to support staff in delivering content.