STUDENT ENGAGEMENT MONITORING – 17 & 19 FEBRUARY 2025

INFORMATION PACK

University of Glasgow

Safezone and UofG engagement form roll out

Around 99% UKVI students downloaded & registered on Safezone

Over 164k successful check ins via Safezone within the first week
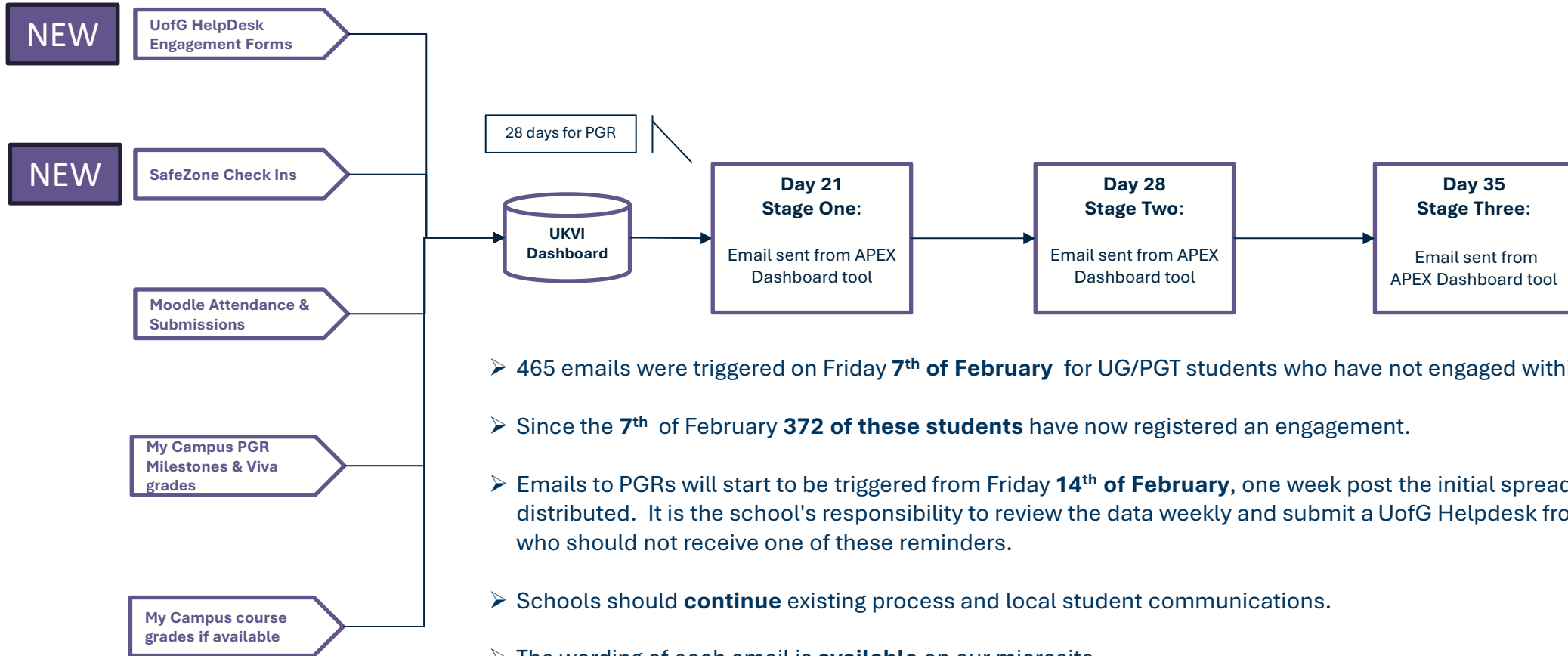
Over 3.1K UofG Engagement forms submitted

76% of UofG Engagement forms are at an Approved stage

Further Updates

- Student Absences - intention is to use MyCampus to update absences, however, the team are still working on a solution that is UKVI compliant

- Schools should continue to use the UofG Helpdesk to notify the team of any absences which would stop a student engaging for more than 3 weeks.

- Placement data should be updated in MyCampus to ensure students do not receive warning emails.

- Plan is to roll out the APEX dashboard no later than w/c 24th of February.

- Updated UofG Helpdesk form logic allows Professional Service to submit an engagement for a student up to 4 weeks in the past.

- Process for students who do not have Safezone downloaded being implemented with Registry Immigration Compliance.
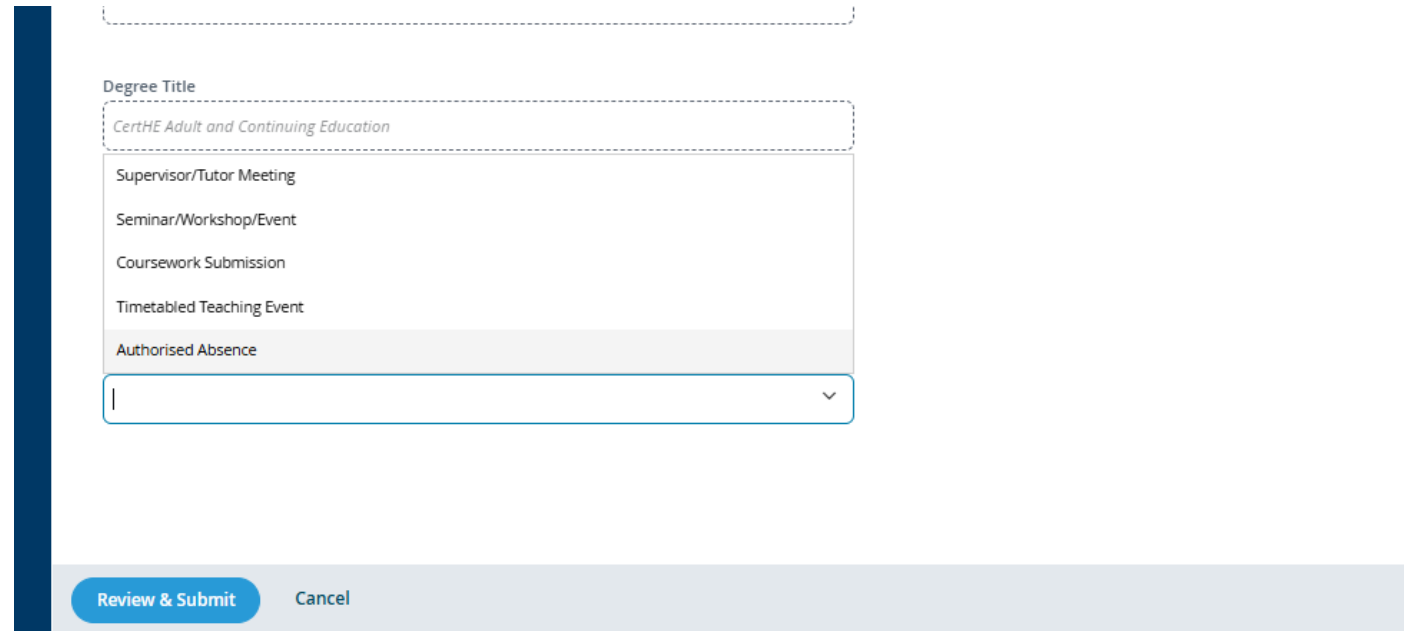
Process Update

Data Feeds

NEW → UofG HelpDesk Engagement Forms

NEW → SafeZone Check Ins

Moodle Attendance & Submissions

My Campus PGR Milestones & Viva grades

My Campus course grades if available

28 days for PGR

UKVI Dashboard

Day 21 Stage One:
Email sent from APEX Dashboard tool

Day 28 Stage Two:
Email sent from APEX Dashboard tool

Day 35 Stage Three:
Email sent from APEX Dashboard tool

➢ 465 emails were triggered on Friday **7th of February** for UG/PGT students who have not engaged within the last 21 days .

➢ Since the **7th** of February **372 of these students** have now registered an engagement.

➢ Emails to PGRs will start to be triggered from Friday **14th of February**, one week post the initial spreadsheets being distributed. It is the school's responsibility to review the data weekly and submit a UofG Helpdesk from for any student who should not receive one of these reminders.

➢ Schools should **continue** existing process and local student communications.

➢ The wording of each email is **available** on our microsite.

Absences – Ivanti Form

- Student absences which would stop an engagement being recorded for **greater than 3 weeks,** should be notified by the schools through filling in the **UofG Helpdesk form** and selecting the **Authorised Absence** option.

- This is an interim process until the MyCampus approval process can be reviewed.

New APEX dashboard

❖ APEX Dashboard pilot has been running for **3 weeks** for ASBS, Education, Engineering and Law.

❖ APEX dashboard to be extended pilot group from **24th February**

New dashboard includes:

❖ **Centralised UKVI Student Information** – All relevant UKVI student data consolidated in one place.

❖ **Comprehensive Engagement Feeds** – Integrates valid engagement sources such as SafeZone, Moodle, and Ivanti forms.

❖ **Targeted Dashboard** – Displays only students who have not engaged per the updated UKVI policy (21 days for UG/PGT, 28 days for PGR).

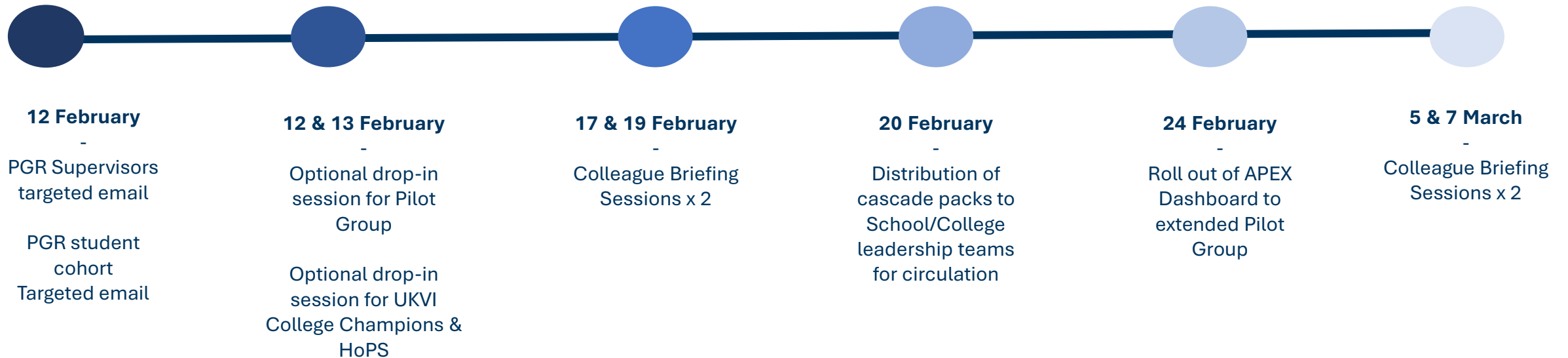❖ **Auditable Records** – Maintains a history of student engagement, non-engagement, and follow-up actions.
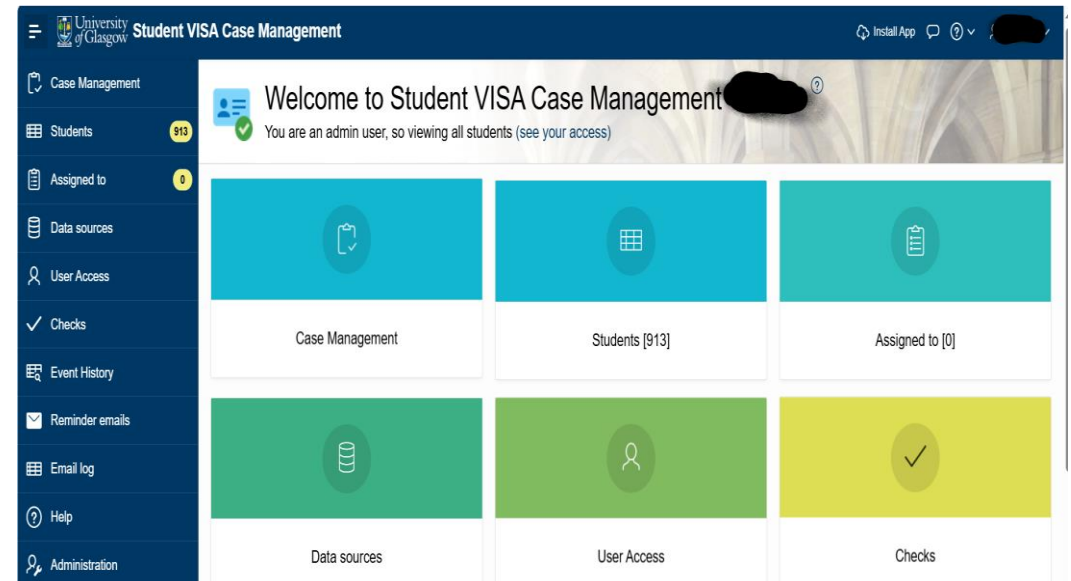
VISA Hub

What's Next?

The introduction of our new controls and review points will be iterative to ensure compliance throughout Semester 2.

We will communicate with you at each stage. See key dates and planned communication dates below.

12 February	**12 & 13 February**	**17 & 19 February**	**20 February**	**24 February**	**5 & 7 March**
-	-	-	-	-	-
PGR Supervisors targeted email	Optional drop-in session for Pilot Group	Colleague Briefing Sessions x 2	Distribution of cascade packs to School/College leadership teams for circulation	Roll out of APEX Dashboard to extended Pilot Group	Colleague Briefing Sessions x 2
PGR student cohort Targeted email	Optional drop-in session for UKVI College Champions & HoPS				

Links to guidance and support

Support

- [Financial Support Fund (EU and International Students)](#)

- [Attendance Webpages: guidance and FAQs available for students](#)

- [Staff Microsite: guidance and FAQs available for staff](#)

- [Project Mailbox: student-engagement-monitoring@glasgow.ac.uk](#)

Guides

- [UofG Helpdesk Engagement Form](#)

- [Downloading SafeZone](#)

- [Check In SafeZone](#)

Direct link

- [UofG Helpdesk Engagement Form](#)

Thank You!

For any support, please contact the project team.

To ensure we can answer questions fully, please submit these to the dedicated mailbox.

Questions raised will be reflected in the FAQs on our Microsite.

Dedicated Mailbox: student-engagement-monitoring@glasgow.ac.uk