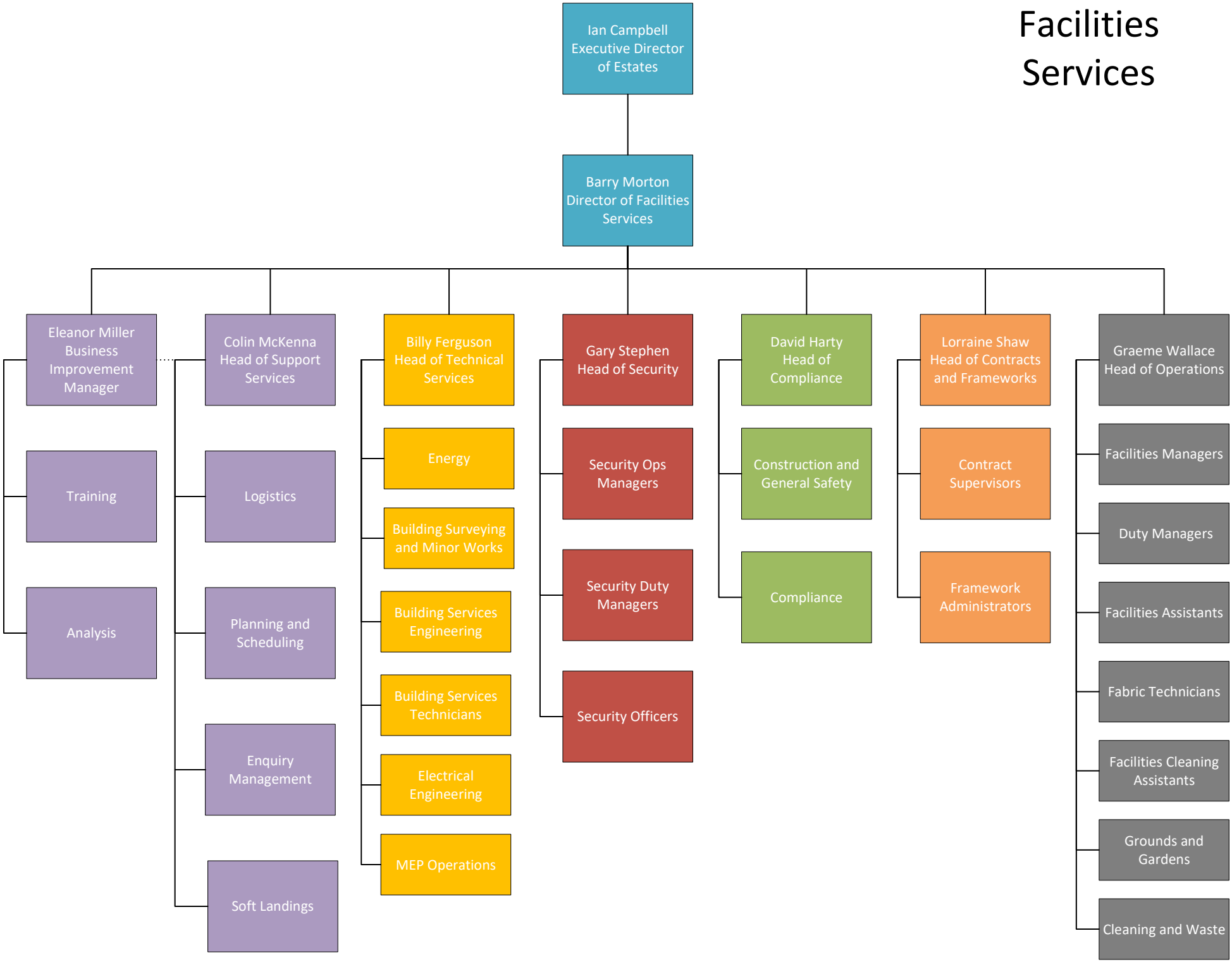Facilities Services